

Customer Testimonial

RESOLVE SOLUTION PARTNERS

About the client

Resolve Solution Partners is a subsidiary of Imperial Holdings, a Top 40 JSE listed company. It offers advisory, people enablement, technology solutions and process outsourcing focused around supply chain optimization. Resolve utilises BusinessOptics to create solutions for its customers that enable them to optimize various aspects of their supply chain in a manner that delivers new capabilities to the customers and increases the efficiency of Resolve's team.



Ju-Marie Bester is a Supply Chain Consultant for Resolve.

What do you use the tool for?

Creating a better service offering in our consulting business. The product helps us save time which is money for us as consultants. It also enables us to position our offerings in different ways. It gives us shorter lead times and repeatability in sales.

What tools would you otherwise use?

Excel with VBA and SQL. But BusinessOptics is more user-friendly and you don't need to be a developer to use it. BusinessOptics gives us more freedom to focus on the logic and gives us new capabilities.

Where do you feel that it is better than competitive offerings?

Compared to Excel, it is easy to update and refactor models; making fundamental changes can be more than 10x quicker than Excel. Particularly on the complex side of modelling, it is very strong. It has added a lot of value to our team!

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In general what do you like about the product?

It's more user-friendly and you don't need to be a developer. It gives us more freedom to focus on the business logic.

What features do you like about the product?

It's very user-friendly. Things are neat, structured, clear and intuitive. You can easily figure out how to do many things without having to read about it them.

Do you feel that you have adequate support?

Definitely. The tutorials and wiki have been great. We have easily onboarded new employees without further assistance from the team.

“ It gives us more freedom to focus on business logic ”

Contact information



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